



“We want our products to make our customers faster and better.”



### Dear Technology Fans,

Why do our customers do invest in our products? They want exceptional performance, and they want to sleep well at night. This is only possible if they can fully rely on the products they use. Sulzer products are renowned for their high quality and reliability. Sulzer puts all its effort into optimizing processes to deliver products and services faster and better.

How do our engineers shorten the time from development to implementation of a product in the market? Digitalization is the answer. Experience and knowledge is transferred into digitalized solutions, so that every engineer has access to the knowledge and can easily adapt it to the new drawing he has to make. Another way is to have specialist consultants inside the company, who share their expertise across several departments. More than 20 experts help to define the right materials, coatings, and appropriate production technologies. For example, our engineers have developed a new way of producing large impellers — leading to better quality and performance at the customers' sites.

Additive manufacturing is mainly used to speed up the process of prototyping. Our customers save time and money because they can judge and test 3D-printed mascara brushes. Being agile and innovative is essential, and Sulzer is the frontrunner in using new materials for selective laser sintering.

Speeding up repairs has always been a topic for the Sulzer service centers around the globe. Even during the New Year holiday season, our dedicated service teams were repairing generators for a power plant in Malaysia. Good project planning and, if possible, parallel processing of tasks are the secret behind fast repairs. We even enlisted the support of the world's largest cargo planes to speed up the repair time for this particular customer.

Enjoy reading this edition of the *Sulzer Technical Review*.

A handwritten signature in black ink, appearing to be 'G. Poux-Guillaume'.

Greg Poux-Guillaume  
CEO Sulzer



## Faster and Better

- |   |  |
|---|--|
| <p>4     <b>Better Pump Capacity Calculation</b><br/>Smart pump control ABS PC 441</p>                            | <p>18    <b>Faster Development Process With Additive Manufacturing</b><br/>Laser sintering for mascara brushes</p> |
| <p>7     <b>Increased Separation Capacity with NeXRings™</b><br/>Expanded family of superior random packings</p>  | <p>21    <b>Flying Generators for Fast Repair</b><br/>Accelerating with transport and parallel workflows</p>       |
| <p>10    <b>Flow Optimization in Large Gas Ducts</b><br/>Efficiency boost for firing systems</p>                  | <p>24    <b>Rapid Repair of a Solo Hydro-generator</b><br/>High-voltage generator overhaul in Scotland</p>         |
| <p>14    <b>Precise Production for Large Impellers</b><br/>New manufacturing method to achieve higher quality</p> | <p>26    <b>Survival Relies on Speed</b><br/>Hunt and flight strategies in nature</p>                              |
|   | <p>28    <b>News and Events</b></p>  |
|   | <p>31    <b>Imprint</b></p>  |