

Sulzer GRI-G3 Content Index

 Core Indicators

 Additional Indicators

Glossary

IFRS International Financial Reporting Standards

IAS20 IAS 20 Accounting for Government Grants and Disclosure of Government Assistance, standard of the IFRS framework

FCPA US Foreign Corrupt Practise Act

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
1. Strategy and Analysis					
1.1	Statement from the most senior decision maker of the organization (e.g., CEO, chair, or equivalent senior position) about the relevance of sustainability to the organization and its strategy.	P. 6 Report by Chairman and CEO.	P. 5: A Word from the CEO.		
1.2	Description of key impacts, risks, and opportunities.	Financial Section 2007, P. 19: Chapter 3 Financial Risk Management.	P. 6: Stakeholder Matrix. P. 8: Corporate Governance. P.14: Risk Management.		
2. Organizational Profil					
2.1	Name of the organization.	Financial Section 2007: P. 14: General Information.			Sulzer Ltd
2.2	Primary brands, products, and/or services.	P. 10: Divisions and Markets. P. 13: The Sulzer Brand and Its Values.	P. 4: Sulzer at a Glance.		

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
2.3	Operational structure of the organization, including main divisions, operating companies, subsidiaries, and joint ventures.	P. 42: Organizational Structure. Financial Section: P. 52: Major Subsidiaries.	P. 4: Sulzer at a Glance. P. 24: Sites assessed.		
2.4	Location of organization's headquarters.	Financial Section: P. 14: Chapter 1.	Rear side of report.		
2.5	Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report.	P. 11: Manufacturing Presence. Financial Section: P. 52: Major Subsidiaries.	P. 24: Sites Assessed.		
2.6	Nature of ownership and legal form.	P. 38, 39: Shareholding Structure. Financial Section: P. 52: Major Subsidiaries.	P. 11: Investors.		
2.7	Markets served (including geographic breakdown, sectors served, and types of customers/beneficiaries).	P. 11: Market Segments, Sales by Division Manufacturing Presence.			
2.8	Scale of the reporting organization	P. 2-3: Key Figures. P. 10-11: Divisions and Markets. Financial Section: P. 2: Investor Information. Financial Section: P. 3 Five Year Summary of Key Financial Data.	P. 4: Sulzer at a Glance.		

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
2.9	Significant changes during the reporting period regarding size, structure, or ownership	P. 2: Key Figures, P. 10-11: Divisions and Markets. P. 25: Chapter 01, Significant changes in the scope of consolidation. P. 37: Investments and Acquisitions. P. 38: Shareholding Structure. Financial Section: P. 2: Investor Information. Financial Section: P. 3 Five Year Summary of Key Financial Data .Financial Section: P. 14: Chapter 2.2 Changes in accounting policies.	P. 24: Sites Assessed. P. 30: Coverage.		
2.10	Awards received in the reporting period.		P. 26: Ratings and Awards. P. 19: Case Study 4.		
3. Report Parameters					
3.1	Reporting period (e.g., fiscal/calendar year) for information provided.	Financial Section: P. 14: Corporate Accounting Principles.	P. 23: SEED Sustainability Database and Data Collection.		
3.2	Date of most recent previous report.	P. 47: Information Policy.	P. 5: A Word from the CEO.		
3.3	Reporting cycle	P. 47: Information Policy.	P. 5: A Word from the CEO.		Sulzer publishes its printed sustainability report every two years. In the years in between, an updated report is available online at www.sulzer.com/sustainability
3.4	Contact point for questions regarding the report or its contents.	Rear side of report.	Rear side of report.		
3.5	Process for defining report content.		P. 6: Stakeholder Matrix.	www.sulzer.com/sustainability : Materiality Matrix.	

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
3.6	Boundary of the report	Financial Section: P. 15: Chapter 2.3 Consolidation. Financial Section: P. 15: Chapter 2.4 Segment Reporting.	P. 23: SEED Sustainability Database and Data Collection. P. 24: Sites Assessed.		
3.7	State any specific limitations on the scope or boundary of the report		P. 23: SEED Sustainability Database and Data Collection.		
3.8	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.	Financial Section: P. 15: Chapter 2.3 Consolidation. Financial Section: P. 36: Chapter 2.3 Property, Plant and Equipment – thereof leased property, plant and equipment.	P. 23: SEED Sustainability Database and Data Collection.		
3.9	Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report.		P. 23: SEED Sustainability Database and Data Collection.		Most data are measured, whereas about 2% are estimated.
3.10	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g., mergers/ acquisitions, change of base years/periods, nature of business, measurement methods).		P. 23: SEED Sustainability Database and Data Collection. P. 24: Sites Assessed.		
3.11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report.		P. 23: SEED Sustainability Database and Data Collection. P. 24: Sites Assessed.		

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
3.12	Table identifying the location of the Standard Disclosures in the report.		P. 30: Coverage and Reporting Standards.	www.sulzer.com/sustainability : GRI-table.	
3.13	Policy and current practice with regard to seeking external assurance for the report. If not included in the assurance report accompanying the sustainability report, explain the scope and basis of any external assurance provided. Also explain the relationship between the reporting organization and the assurance provider(s).		P. 23: Data Quality and Verification. P. 30: Validation Statement by SGS.		
4. Governance, Commitments and Engagement					
4.1	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	P. 41: Internal Organization.			
4.2	Indicate whether the Chair of the highest governance body is also an executive officer (and, if so, their function within the organization's management and the reasons for this arrangement).	P. 39-43: Bord of Directors, Executive Committee.			
4.3	For organizations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members.	P. 39-43: Bord of Directors, Executive Committee.			

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	P. 38 – 45: Corporate Governance.			
4.5	Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organization's performance (including social and environmental performance).	P. 45 – 46: 5 Compensation Report Provided to the General Meeting of Shareholders. Financial Section: P. 67 – 69.			
4.6	Processes in place for the highest governance body to ensure conflicts of interest are avoided.	P. 38 – 45: Corporate Governance.			
4.7	Process for determining the qualifications and expertise of the members of the highest governance body for guiding the organization's strategy on economic, environmental, and social topics.	P. 38 – 45: Corporate Governance.			
4.8	Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation.	P. 7: Management Principles and Strategy. P. 38 – 45: Corporate Governance.	P. 6: Stakeholder Matrix. P. 8: Code of Business Conduct.		

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
4.9	Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles.	P. 38 – 45: Corporate Governance.	P. 5: A Word from the CEO. P. 7: Operational Review on Sustainable Development. P. 14: Risk Management.		
4.10	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	P. 38 – 45: Corporate Governance.			
4.11	Explanation of whether and how the precautionary approach or principle is addressed by the organization.	Financial Section: P. 14 (remarks on IFRS Standard IAS20).			
4.12	Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organization subscribes or endorses.				Sulzer works according to the following initiatives: - UN Universal Declaration of Human Rights - ILO Tripartite Declaration of Principles Concerning Multinational Enterprises and Social Policy - OECD Guidelines for Multinational Enterprises

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
4.13	Memberships in associations (such as industry associations) and/or national/international advocacy organizations in which the organization: • Has positions in governance bodies; • Participates in projects or committees; • Provides substantive funding beyond routine membership dues; or • Views membership as strategic.	P. 40 – 43: Binding Interests.	P. 26: Memberships.		
4.14	List of stakeholder groups engaged by the organization.		P. 6: Stakeholder Matrix. P. 7: Stakeholder Objectives of Sulzer.		
4.15	Basis for identification and selection of stakeholders with whom to engage.		P. 6: Stakeholder Matrix. P. 7: Stakeholder Objectives of Sulzer.	www.sulzer.com/sustainability : Materiality Matrix	
4.16	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.		P. 7: Stakeholder Objectives of Sulzer.		
4.17	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting.		P. 9: Current Topics.		

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
5. Management Approach and Performance Indicators					
Economic Performance Indicators					
EC1	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.	P. 2: Key Figures, P. 10-11: Divisions and Markets.	P. 15: Sulzer Value Added 2007. P. 23: Development of Indicator Basis.		
EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change.		P. 9: Current Topics. P. 21: Environmental Impacts of Operations. P. 29: Overview of Environmental Impact.		The risks due to climate change are generally considered as low.
EC3	Coverage of the organization's defined benefit plan obligations.	Financial Section: P. 29-30: Employee benefit plans.		Sulzer Vorsorgeeinrichtung SVE: http://www.sve.ch .	
EC4	Significant financial assistance received from government.				Sulzer reports this issue according to IFRS Standard IAS20. Sulzer had no relevant and reportable cases according to IAS20. Therefore, this issue has not been reported separately in the financial section (nor in the notes nor under Corporate Accounting Principles).
EC5	Range of ratios of standard entry level wage compared to local minimum wage at significant locations of operation.				Sulzer pays average median or higher wages.
EC6	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation.		P. 13: Suppliers.		

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
EC7	Procedures for local hiring and proportion of senior management hired from the local community at significant locations of operation.		Procedures on P. 17: Employees.		Sulzer maintains neutral employment policies when it comes to citizenship and hires the best person worldwide regardless of national or ethnic origin.
EC8	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro-bono engagement.		P. 18: Neighbourhood and Society. P. 19: Case Study 4.		
EC9	Understanding and describing significant indirect economic impacts, including the extent of impacts.		P. 18: Neighbourhood and Society.		
Environmental Performance Indicators					
EN1	Materials used by weight or volume.				P. 22: Product Life Cycles; Aggregated reporting of materials is not meaningful within Sulzer's product portfolio. The overall target is resource efficiency.
EN2	Percentage of materials used that are recycled input materials.				P. 22: Product Life Cycles. Internally recycled materials are mainly metals (e.g. in foundries). Additionally aggregated reporting of materials is not meaningful within Sulzer's product portfolio..
EN3	Direct energy consumption by primary energy source.		P. 28: Consumption by Sources.	www.sulzer.com/sustainability	Wood is currently the only renewable energy source covered by the data collection..

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
EN4	Indirect energy consumption by primary source.		P. 28: Consumption by Sources.		The share of renewable sources cannot be disclosed since the share of renewable energy sources of electricity and district heating is not known on the corporate level.
EN5	Energy saved due to conservation and efficiency improvements.		P. 2: Sustainability Targets and Achievements. P. 21: Environmental Impact of Operations. P. 28: Energy Consumption.		
EN6	Initiatives to provide energy-efficient or renewable energy-based products and services, and reductions in energy requirements as a result of these initiatives.		P. 11: Customers. P. 13: Case Study 4. P. 21: Environmental Impact of Operations.		
EN7	Initiatives to reduce indirect energy consumption and reductions achieved.		P. 11: Customers. P. 13: Case Study 4. P. 21: Environmental Impact of Operations.		
EN8	Total water withdrawal by source.		P. 29: Water Consumption.	Withdrawal by source: www.sulzer.com/sustainability	
EN9	Water sources significantly affected by withdrawal of water.				The water consumption at Sulzer sites does not affect the respective water sources according to the criteria specified by GRI.

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
EN10	Percentage and total volume of water recycled and reused.				There is no systematically collected data on water recycled and reused at Sulzer. Wherever technically and economically possible, closed water circuits are installed at producing sites as well as in locations conducting research and development for Sulzer products.
EN11	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas.		Location: P. 24: Sites Assessed. Size of land: P. 29: Land Use.		Biodiversity, protected areas: Sulzer companies are mainly small with small impact on the environment. To the best of our knowledge, the sites also are not located in, or adjacent to, protected areas or areas of high biodiversity value.
EN12	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.				Biodiversity, protected areas: Sulzer companies are mainly small sites with little impact on the environment. To the best of our knowledge, the sites also are not located in, or adjacent to, protected areas or areas of high biodiversity value.
EN13	Habitats protected or restored.				Biodiversity, protected areas: Sulzer companies are mainly small sites with little impact on the environment. To the best of our knowledge, the sites also are not located in, or adjacent to, protected areas or areas of high biodiversity value.

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
EN14	Strategies, current actions, and future plans for managing impacts on biodiversity.				Biodiversity, protected areas: Sulzer companies are mainly small with little impact on the environment. To the best of our knowledge, the sites also are not located in or adjacent to protected areas or areas of high biodiversity value.
EN15	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk.				Biodiversity, protected areas: Sulzer companies are mainly small sites with little impact on the environment. To the best of our knowledge, the sites are also not located in or adjacent to protected areas or areas of high biodiversity value.
EN16	Total direct and indirect greenhouse gas emissions by weight.		Direct CO ₂ : P. 28: Greenhouse Gases.	www.sulzer.com/sustainability	Data on indirect emissions will be published with next Sustainability Summary.
EN17	Other relevant indirect greenhouse gas emissions by weight.				Data on indirect emissions will be published with next Sustainability Summary.
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved.		P. 2: Sustainability Targets and Achievements. P. 21: Environmental Impact of Operations. P. 28: Energy Consumption.		
EN19	Emissions of ozone-depleting substances by weight.		P. 28: Ozone Depletion (FCKW-11 Equivalents).	www.sulzer.com/sustainability	
EN20	NO _x , SO _x , and other significant air emissions by type and weight.		P. 15: Product and Service Stewardship (Blacklist). P. 28: Acidification Potential. P. 28: Photosmog Potential.	www.sulzer.com/sustainability	PM10, particulate matter, measured where technically and legally required. Data are not collected and consolidated.

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
EN21	Total water discharge by quality and destination.			www.sulzer.com/sustainability	The quantity of water discharged is approximately identical with the water consumed (see p. 29: water consumption, about 10% of the consumed water is evaporated). Qualitative data in discharged water are not assessed. Where required for the applied process, the water quality is treated before discharging.
EN22	Total weight of waste by type and disposal method.		P. 29: Waste and Recycling.	www.sulzer.com/sustainability	
EN23	Total number and volume of significant spills.		P. 27: Incidents Affecting Society.		
EN24	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally.				These data are not available on the corporate level.
EN25	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organization's discharges of water and run-off.				To the best of our knowledge, the sites are not located in or adjacent to such areas.
EN26	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation.		P. 15: Product and Service Stewardship. P. 22: Product Life Cycles. P. 22: Case Study 1.		

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
EN27	Percentage of products sold and their packaging materials that are reclaimed by category.				Topic is not relevant due to the type and quantity of materials consumed and is therefore not systematically covered. Some packaging materials are reclaimed; all others are appropriately discarded or recycled.
EN28	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations.				To the best of our knowledge, no fines and no non-monetary sanctions occurred in 2007.
EN29	Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce.				Most transports are outsourced. Transport occurs via railways, ships and roads.
EN30	Total environmental protection expenditures and investments by type.				Sulzer implements integrated technical measures focused on efficient use of resources of any kind. Environmental costs of investments and running costs are not assessed separately.
Social Indicators: Labour Practices and Decent Work					
LA1	Total workforce by employment type, employment contract, and region.	P. 3: Key Figures.	P. 23: Development of Indicator Basis (employees). P. 25: Geographical Spread, Types of Functions, Age Spread.	www.sulzer.com/sustainability	
LA2	Total number and rate of employee turnover by age group, gender, and region.		P. 26: Total Fluctuation Rate.	www.sulzer.com/sustainability	Not all demographic statistics are collected on the corporate level.

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
LA3	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations.				Data are not collected on the corporate level.
LA4	Percentage of employees covered by collective bargaining agreements.				Data are not available on the corporate level.
LA5	Minimum notice period(s) regarding significant operational changes, including whether it is specified in collective agreements.				Periods are country specific; an aggregation on the corporate level does not make sense.
LA6	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs.				Data are not collected on the corporate level.
LA7	Rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities by region.		P. 27: Occupational and non Occupational Accidents and Illnesses.		Regional data are not disclosed.
LA8	Education, training, counselling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases.		P. 17: Employees (health and safety trainings). P. 18: Case Study 2. P. 19 Health and Safety. P. 25: Apprenticeship and Training, Training Hours, Health and Safety Training Courses. P. 25: Employees with Higher Education.		

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
LA9	Health and safety topics covered in formal agreements with trade unions. Health and safety topics covered in formal agreements with trade unions.				In some countries: Reduction of occupational accident and illnesses, absence management, work-life balance.
LA10	Average hours of training per year per employee by employee category.		P. 25: Apprenticeship and Training, Training Hours.	www.sulzer.com/sustainability	
LA11	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.		P. 17: Employees.		
LA12	Percentage of employees receiving regular performance and career development reviews.		P. 17: Employees. P. 26: Satisfaction and Performance Appraisal Interviews.		
LA13	Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity.	P. 40 – 43: Corporate Governance.	P. 25: Types of Functions. P. 26: Share of Women.	www.sulzer.com/sustainability	
LA14	Ratio of basic salary of men to women by employee category.		P. 26: Share of Women.	www.sulzer.com/sustainability	
Social Indicators: Human Rights					
HR1	Percentage and total number of significant investment agreements that include human rights clauses or that have undergone human rights screening.				This information is not available on the corporate level.
HR2	Percentage of significant suppliers and contractors that have undergone screening on human rights and actions taken.				Inclusion of compliance clauses to contracts with agents and distributors.

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
HR3	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.		P. 8: Compliance and Code of Business Conduct.		Trainings regarding this issue are planned for 2008.
HR4	Total number of incidents of discrimination and actions taken.				Relevant issues are monitored and specific measures taken. In 2008, a global hotline will be implemented to deal with this issue.
HR5	Operations identified in which the right to exercise freedom of association and collective bargaining may be at significant risk, and actions taken to support these rights.		Principles: P. 8, Compliance and Code of Business Conduct.		Sulzer employees are member of, e.g., the European workers council, local worker councils. There is no evidence that Sulzer prevents its employees from being members of worker councils.
HR6	Operations identified as having significant risk for incidents of child labor, and measures taken to contribute to the elimination of child labor.		Principles: P. 8, Compliance and Code of Business Conduct.		To the best of our knowledge, no such operations or cases occurred.
HR7	Operations identified as having significant risk for incidents of forced or compulsory labor, and measures taken to contribute to the elimination of forced or compulsory labor.		Principles: P. 8, Compliance and Code of Business Conduct.		To the best of our knowledge, no such operations or cases occurred.
HR8	Percentage of security personnel trained in the organization's policies or procedures concerning aspects of human rights that are relevant to operations.		Principles: P. 8, Compliance and Code of Business Conduct.		

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
HR9	Total number of incidents of violations involving rights of indigenous people and actions taken.				To the best of our knowledge, no violations occurred.
Social Indicators: Society Performance Indicators					
SO1	Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting.		P. 18: Social Partners; Neighbourhood and Society.		
SO2	Percentage and total number of business units analyzed for risks related to corruption.	P. 38 – 45: Corporate Governance.	P. 14: Risk Management.		The whole corporation is analyzed on a yearly basis for risks related to corruption.
SO3	Percentage of employees trained in organization's anti-corruption policies and procedures.				In 2007, 46 employees were trained in FCPA, 56 in OECD anti bribery standards.
SO4	Actions taken in response to incidents of corruption.				Sanctions, which range from employee training and reeducation to dismissal of the employee, depending on the case.
SO5	Public policy positions and participation in public policy development and lobbying.				This information is not available on the corporate level.
SO6	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.				This information is not available on the corporate level.
SO7	Total number of legal actions for anti-competitive behaviour, anti-trust, and monopoly practices and their outcomes.				To the best of our knowledge, no cases occurred.

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
SO8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.				To the best of our knowledge, no cases occurred.
Product Responsibility					
PR1	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.		P. 15: Product and Service Stewardship. P. 22: Product Life Cycles.		
PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services, by type of outcomes.		Incidents with Products: P. 27: Incidents Affecting Society.		
PR3	Type of product and service information required by procedures, percentage of significant products and services subject to such information requirements.		P: 15: Product and Service Stewardship (see text about Material Safety Data Sheets, MSDS).		
PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labelling, by type of outcomes.				This information is not available on the corporate level.
PR5	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.		P. 11–12: Customers.		

No	GRI Indicator	Source: Annual Report 2007	Source Sustainability Summary 2008	Internet	Remarks
PR6	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship.		P. 8: Code of Business Conduct.		
PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcomes.				To the best of our knowledge, no cases occurred.
PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.				To the best of our knowledge, no cases occurred.
PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services				To the best of our knowledge, no violations occurred.